

TRAINING CALENDAR FOR THE YEAR 2025

S/N	COURSES	DURATION	FEES							
			NGN	USD	JULY	AUG	SEPT	OCT	NOV	DEC
ADMINISTRATIVE, CLERICAL AND CUSTOMER SERVICE										
1	Administrative Functions & Office Management	5 days	220,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
2	Administrative Support and Records Management Skills Course	5 days	220,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
3	Advanced Business Writing Skills for Senior Executives	5 days	250,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
4	Advanced Office Management Skills for Managers/Supervisors	5 days	250,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
5	Advanced Secretarial Skills for Executive Assistants	5 days	250,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
6	Interpersonal Communication and Service Management Course	5 days	250,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
7	Professional Writing Skills for Secretaries, Personal & Executive assistants	5 days	220,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
8	Record Keeping and File Management	5 days	220,000.00	600.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
9	Fundamentals of Relationship Management: The Boss and the PA	5 days	220,000.00	600.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
10	Managing Your Boss: "Accelerating Growth"	5 days	220,000.00	600.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
11	Office Management Skills	5 days	220,000.00	600.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
12	Exceptional Secretarial Skills	5 days	220,000.00	600.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
										1-5
CUSTOMER SERVICE/FRONT DESK MGT										1-5
13	Front Desk & Cubicle Management Techniques	5 days	220,000.00	500.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
14	Achieving service quality and customer satisfaction tools and techniques	5 days	250,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
15	Advanced Skill Development For Front Desk Officers	5 days	220,000.00	500.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
16	Advanced Telephone Handling and Front Desk Management for Senior Executives	5 days	245,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5

17	Basic Front Desk and Customer Service Skills	5 days	200,000.00	500.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
18	Beyond Customer Service Excellence	5 days	220,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
19	Business Etiquette and Excellent Service Delivery	5 days	220,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
20	Exceeding Customer Service Excellence	5 days	220,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
21	Hospitality Etiquette and Customer Service Excellence	5 days	250,000.00	450.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
22	Professional Telephone Skills for the Help Desk	5 days	200,000.00	500.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
23	Service Quality & Customer Satisfaction: Tools & Techniques	5 days	265,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
24	Emotional Intelligence for Workplace Success	5 days	280,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
25	Emotional Intelligence for Call Centre Representatives	5 days	250,000.00	600.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
26	Interpersonal Communication and Service Management Course	5 days	250,000.00	700.00	21-25	18-22	1-5	29/9-3/10	3-7	1-5
DRIVERS, RIDERS AND DRIVING										
27	Administrative Support Skills for Drivers	5 days	200,000.00	500.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
28	Advanced Service Etiquette and Safety Tips for Drivers	5 days	200,000.00	600.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
29	Ageing and Driving: Self and Safety Management	5 days	200,000.00	500.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
30	Defensive Riding & Safety Consciousness for Dispatch Riders	5 days	200,000.00	500.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
31	Defensive Driving & Safety Consciousness for Drivers and Dispatch Riders	5 days	220,000.00	600.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
32	Driving behavior and personality development	5 days	220,000.00	700.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
33	Excellent Service Delivery And Safety Consciousness For Drivers And Dispatch Riders	5 days	225,000.00	700.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
34	Fleet Management Course for Drivers	5 days	250,000.00	700.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
35	School Bus Safety & Management for drivers	5 days	200,000.00	500.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
36	Service Delivery & Safety Techniques for Dispatch and Delivery Riders	5 days	200,000.00	500.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
37	The Boss & the Driver: Relationship Management	5 days	200,000.00	450.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19

38	Truck Management and Safety Awareness	5 days	250,000.00	700.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
39	Wheel Intelligence and Control Course for Drivers	5 days	250,000.00	600.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
40	Work Ethics and Safety Awareness for Drivers	5 days	220,000.00	700.00	30/6-4/7	25-29	8-12	20-24	10-14	15-19
ACCOUNTING, AUDIT AND CONTROL										
41	Account Payable, Account Receivable and Debt recovery	5 days	280,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
42	Basic Bookkeeping Accounting Course	5 days	250,000.00	600.00	14-18	11-15	1-5	6-10	3-7	1-5
43	Budget Presentation, Administration & Management Techniques	5 days	260,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
44	Effective Payroll Management and Accounts Administration: Control and Reconciliation Techniques	5 days	280,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
45	Fraud Detection And Investigation For Internal Auditors	5 days	280,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
46	Fraud Risk Management: Awareness, prevention, detection and Investigation	5 days	285,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
47	Internal Control Principles and Practice	5 days	250,000.00	600.00	14-18	11-15	1-5	6-10	3-7	1-5
48	Internal Control, Compliance and Risk Management	5 days	280,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
49	Leadership and Communication Skills for Internal Auditors	5 days	250,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
50	Internal Control and Audit for Result	5 days	250,000.00	600.00	14-18	11-15	1-5	6-10	3-7	1-5
51	Managing an Effective Internal Audit: A sure guide	5 days	280,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
52	Managing Operational Risk in Organizations.	5 days	300,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
53	Mastering Internal Auditing Standards for Effective Assurance and Compliance	5 days	295,000.00	700.00	14-18	25-29	1-5	6-10	3-7	1-5
54	Quality Assurance and Quality Control Essentials course	5 days	295,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
55	Revenue Generation Strategies: Tools and Techniques	5 days	250,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
56	Tax Management for Organizations	5 days	280,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
57	Top notch Accounting Skills Training for Accounting Officers	5 days	250,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
METRICS, ANALYTICS AND INFORMATION TECHNOLOGY										

58	EXECUTIVE AI MASTERY PROGRAM FOR C-SUITE AND	5 days	700,000.00	1,000.00	30/6-4/7	4-8	8-12	13-17	10-14	8-12
59	AI Mastery for Business Decision Making	5 days	350,000.00	700.00	30/6-4/7	4-8	8-12	13-17	10-14	8-12
60	AI Mastery for Validating and Creating Business Plans	5 days	350,000.00	700.00	30/6-4/7	4-8	8-12	13-17	10-14	8-12
61	AI Mastery for Sales and Customer Support	5 days	350,000.00	700.00	30/6-4/7	4-8	8-12	13-17	10-14	8-12
62	AI Mastery For Business Communications	5 days	350,000.00	700.00	30/6-4/7	4-8	8-12	13-17	10-14	8-12
63	AI Mastery for Business Automations	5 days	350,000.00	700.00	30/6-4/7	4-8	8-12	13-17	10-14	8-12
64	AI Security for Executives	5 days	400,000.00	800.00	30/6-4/7	4-8	8-12	13-17	10-14	8-12
65	Business Data Analytics with Excel	5 days	320,000.00	700.00	30/6-4/7	4-8	8-12	13-17	10-14	8-12
66	Foundation Excel For Beginners	5 days	295,000.00	700.00	30/6-4/7	4-8	8-12	13-17	10-14	8-12
67	Microsoft Excel for HR Professionals	5 days	300,000.00	700.00	30/6-4/7	4-8	8-12	13-17	10-14	8-12
68	Microsoft Excel Skills for Business Analysis and Reporting	5 days	320,000.00	700.00	30/6-4/7	4-8	8-12	13-17	10-14	8-12
LEADERSHIP, MANAGEMENT AND PERSONAL DEVELOPMENT										
69	ATTITUDE!: Resolving Difficult Situations in the Workplace	5 days	220,000.00	600.00	7-11	25-29	15-19	20-24	24-28	15-19
70	Coaching & Mentoring Framework: Everyday Dynamics	5 days	220,000.00	600.00	7-11	25-29	15-19	20-24	24-28	15-19
71	Communication Skills for Supervisors	5 days	220,000.00	700.00	7-11	25-29	15-19	20-24	24-28	15-19
72	Business Leadership Skills Development	5 days	250,000.00	700.00	7-11	25-29	15-19	20-24	24-28	15-19
73	The Art of Common Sense and Critical Thinking In The Workplace	5 days	220,000.00	500.00	7-11	25-29	15-19	20-24	24-28	15-19
74	Corporate Governance in the Boardroom: A Practical Approach	5 days	295,000.00	500.00	7-11	25-29	15-19	20-24	24-28	15-19
75	Corporate Team Building & Leadership Skills	5 days	250,000.00	700.00	7-11	25-29	15-19	20-24	24-28	15-19
76	Developing Leadership Competencies	5 days	250,000.00	700.00	7-11	25-29	15-19	20-24	24-28	15-19
77	Emotional Intelligence & Anger Management in the Workplace	5 days	280,000.00	700.00	7-11	25-29	15-19	20-24	24-28	15-19
78	Leadership and Management Skill Development	5 days	250,000.00	700.00	7-11	25-29	15-19	20-24	24-28	15-19
79	Navigating Office Politics for Managers	5 days	220,000.00	700.00	7-11	25-29	15-19	20-24	24-28	15-19
80	Personal Effectiveness & Team Work	5 days	220,000.00	600.00	7-11	25-29	15-19	20-24	24-28	15-19

	Retirement Planning Workshop									
81		5 days	250,000.00	700.00	7-11	25-29	15-19	20-24	24-28	15-19
82	Time & Task Management	5 days	250,000.00	600.00	7-11	25-29	15-19	20-24	24-28	15-19
83	Time Management and Productivity	5 days	220,000.00	500.00	7-11	25-29	15-19	20-24	24-28	15-19
84	Strategic Negotiations and conflict resolutions For Public and Private Sector Executives	5 days	280,000.00	700.00	7-11	25-29	15-19	20-24	24-28	15-19
85	Training Methods & Presentation Skills	5 days	220,000.00	600.00	7-11	25-29	15-19	20-24	24-28	15-19
HUMAN RESOURCE AND GENERAL MANAGEMENT										
86	Coaching & Mentoring Framework: Everyday Dynamics	5 days	220,000.00	700.00	21-25	4-8	22-26	13-17	10-14	8-12
87	Conflict Management and Resolution Strategies	10 days	450,000.00	900.00	7-18	18-29	8-19	27/10-07/11	17-28	1-12
88	Crisis management techniques for managers	5 days	250,000.00	700.00	21-25	4-8	22-26	13-17	10-14	8-12
89	Diversity and Inclusion: A Step-by-Step Guide for Employees	5 days	200,000.00	600.00	21-25	4-8	22-26	13-17	10-14	8-12
90	Effective People and Relationship Management Skills	5 days	220,000.00	600.00	21-25	4-8	22-26	13-17	10-14	8-12
91	Effective People and Business Relationship Management Skills for Managers	10 days	430,000.00	100.00	21-25	4-8	22-26	13-17	10-14	8-12
92	Employee Appraisal & Performance Management	5 days	200,000.00	600.00	21-25	4-8	22-26	13-17	10-14	8-12
93	Employee Relations Best Practices	5 days	220,000.00	500.00	21-25	4-8	22-26	13-17	10-14	8-12
94	Essentials of Recordkeeping in Human Resource Management	5 days	220,000.00	600.00	21-25	4-8	22-26	13-17	10-14	8-12
95	Human Resource Business Partner (HRBP) Training	5 days	260,000.00	700.00	21-25	4-8	22-26	13-17	10-14	8-12
96	Human Resource Metrics and Analytics: The Strategic Business Partner	5 days	280,000.00	700.00	21-25	4-8	22-26	13-17	10-14	8-12
97	LEADERSHIP AND HUMAN RESOURCE MANAGEMENT CONFERENCE: "Human Resource Governance Strategies"	3 days	400,000.00	800.00	22-24	5-7	16-18	14-16	11-13	9-11
98	Industrial Relations Practice In Nigeria	5 days	220,000.00	500.00	21-25	4-8	22-26	13-17	10-14	8-12
99	Interviewing, Selection & Recruitment Skills	5 days	250,000.00	700.00	21-25	4-8	22-26	13-17	10-14	8-12
100	Leadership, management and entrepreneurship course in the 21st century	5 days	285,000.00	700.00	21-25	4-8	22-26	13-17	10-14	8-12

101	Managing HR Processes, Culture & Change	5 days	250,000.00	700.00	21-25	4-8	22-26	13-17	10-14	8-12
102	Manpower Succession & Retention Course	5 days	220,000.00	600.00	21-25	4-8	22-26	13-17	10-14	8-12
103	Microsoft Excel for HR Professionals	5 days	300,000.00	700.00	21-25	4-8	22-26	13-17	10-14	8-12
104	Nigerian Labour & Employment Law	5 days	300,000.00	700.00	21-25	4-8	22-26	13-17	10-14	8-12
105	The HRM in the Boardroom: Navigating the Politics	5 days	280,000.00	700.00	21-25	4-8	22-26	13-17	10-14	8-12
106	Tomorrow's HR Department- Transform The HR Function	5 days	300,000.00	700.00	21-25	4-8	22-26	13-17	10-14	8-12
107	Training Methods & Presentation Skills	5 days	220,000.00	600.00	21-25	4-8	22-26	13-17	10-14	8-12
108	Virtual team building and management	5 days	250,000.00	600.00	21-25	4-8	22-26	13-17	10-14	8-12
SALES, MARKETING AND RELATIONSHIP MGT										
109	Selling Essentials: Developing Clients for Life	5 days	220,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
110	Business Etiquette and Excellent Customer Service Delivery	5 days	220,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
111	Accelerated Business Growth Training	5 days	220,000.00	450.00	14-18	11-15	1-5	6-10	3-7	1-5
112	Customer Relationship Management That Works	5 days	235,000.00	600.00	14-18	11-15	1-5	6-10	3-7	1-5
113	Revenue Generation Strategies: Tools and Techniques	5 days	250,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
114	Strategic Negotiations and conflict resolutions For Public and Private Sector Executives	5 days	280,000.00	700.00	14-18	11-15	1-5	6-10	3-7	1-5
SERVICE, HYGIENE AND SAFETY										
115	Customer Service, Hygiene and Safety for Office Cleaning Employees	5 days	200,000.00	500.00	21-25	18-22	22-26	27-31	17-21	8-12
116	Work Ethics, Hygiene And Safety In Food Handling	5 days	250,000.00	700.00	21-25	18-22	22-26	27-31	17-21	8-12
HEALTH, SAFETY, ENVIRONMENT AND SECURITY										
117	Workplace Health & Safety Compliance: Policies, Procedures, and Best Practices	5 days	250,000.00	700.00	21-25	18-22	22-26	27-31	17-21	8-12

118	Environmental Management & Sustainability in the Workplace	5 days	250,000.00	700.00	21-25	18-22	22-26	27-31	17-21	8-12
119	Security Awareness & Risk Management for Employees	5 days	250,000.00	700.00	21-25	18-22	22-26	27-31	17-21	8-12
120	Fire Safety & Emergency Preparedness Training	5 days	250,000.00	700.00	21-25	18-22	22-26	27-31	17-21	8-12
121	Occupational Health & Wellness Programs									
REAL ESTATE AND FACILITY MGT										
122	Emergency Action Plan: Crisis Under Control	5 days	225,000.00	600.00	30/6-4/7	25-29	8-12	20-24	24-28	15-19
123	Equipment Maintenance & Facilities Management	5 days	24,000.00	700.00	30/6-4/7	25-29	8-12	20-24	24-28	15-19
124	Real Estate Development and Finance	5 days	220,000.00	500.00	30/6-4/7	25-29	8-12	20-24	24-28	15-19
MEDIA AND COMMUNICATION										
125	Strategic Communication and Media Presentation	5 days	250,000.00	700.00	28/7-1/8	4-8	15-19	13-17	10-14	1-5
126	The Media and the People: Top Notch Public Speaking Skills	5 days	235,000.00	700.00	28/7-1/8	4-8	15-19	13-17	10-14	1-5
127	Training Methods & Presentation Skills	5 days	220,000.00	600.00	28/7-1/8	4-8	15-19	13-17	10-14	1-5
128	Public Presentation Skills: "The winning Speech".	5 days	240,000.00	700.00	28/7-1/8	4-8	15-19	13-17	10-14	1-5
AGRICULTURE AND ENTREPRENEURSHIP DEVELOPMENT										
129	Agricultural Leadership Development	5 days	250,000.00	500.00	14-18	11-15	1-5	6-10	3-7	8-12
130	Entrepreneurship: Be Your Own Boss	5 days	220,000.00	500.00	14-18	11-15	1-5	6-10	3-7	8-12
131	Fish Farming Skill Development	5 days	200,000.00	450.00	14-18	11-15	1-5	6-10	3-7	8-12
GENERAL/UNCATEGORIZED COURSES										
132	Enterprise Risk Management	5 days	260,000.00	700.00	30/6-4/7	25-29	8-12	20-24	24-28	15-19
133	Cooperative Society Management for success	5 days	240,000.00	600.00	30/6-4/7	25-29	8-12	20-24	24-28	15-19

134	Cost Estimation Strategies	5 days	250,000.00	700.00	30/6-4/7	25-29	8-12	20-24	24-28	15-19
135	Logistics and Supply Chain Management	5 days	250,000.00	700.00	30/6-4/7	25-29	8-12	20-24	24-28	15-19
136	Insurance Marketing	5 days	220,000.00	500.00	30/6-4/7	25-29	8-12	20-24	24-28	15-19
137	Operational Safety for the Oil & Gas Industry	5 days	300,000.00	500.00	30/6-4/7	25-29	8-12	20-24	24-28	15-19
138	Post Traumatic Counseling	5 days	260,000.00	500.00	7-11	18-22	22-26	20-24	17-21	15-19
139	Production and Operations Management	5 days	220,000.00	500.00	7-11	18-22	22-26	20-24	17-21	15-19
140	Project Risk Management	5 days	250,000.00	700.00	7-11	18-22	22-26	20-24	17-21	15-19
141	Project Management essentials	5 days	250,000.00	700.00	7-11	18-22	22-26	20-24	17-21	15-19
142	Purchasing and Procurement Management Course	5 days	220,000.00	700.00	7-11	18-22	22-26	20-24	17-21	15-19
143	Public – Private- Partnership (PPP) that works	5 days	280,000.00	700.00	7-11	18-22	22-26	20-24	17-21	15-19
144	Planning and Forecasting: Analysis and Tools for Positioning your Agency for Global Relevance	5 days	250,000.00	700.00	7-11	18-22	22-26	20-24	17-21	15-19
145	Strategic Planning & Operational Research In Public Agencies	5 days	250,000.00	700.00	7-11	18-22	22-26	20-24	17-21	15-19
146	Safety and security techniques for humanitarian / aid life work	5 days	220,000.00	600.00	7-11	18-22	22-26	20-24	17-21	15-19

Venue: 6 Alhaji Idowu Street, Akowonjo, Lagos. Training can also be held at other locations in Nigeria based on request.

For more details contact: Training Coordinator, GoldStead Resources Company

Tel: 08037119334, 08183174787

Email: info@goldsteadresources.com, training@goldsteadresources.com

Website: www.goldsteadresources.com

Please note that course content, date and venue can be adjusted to suite your need. Mode of training: Onsite/Online/Hybrid/Blended

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